Dear Parents,

The FCS lunch program has been set up through RenWeb ParentsWeb. You will order lunches ONLINE for your child(ren) at least one week in advance (orders must be placed by Friday at 2 PM for the following week). Your payment will be required online upon completion of your order

Please follow the instructions below to order your child's lunch:

- 1. Login to your RenWeb account.
- 2. Select **Student Information** from menu on the left side of screen.
- 3. Click Lunch.
- 4. Click Create Web Order
- Select the child's name. (If you have more than one child you will be ordering for, you will need to select each child individually.) The dates for which you may order are displayed.
- 6. Click on the date you would like to order. Enter the # of items to order for your child in the QTY (quantity) column and then click the tab button. The Total column displays the cost.
- 7. Once you have selected the **dates and items** you wish to order, there will be a **Grand Total** listed at the bottom of the screen.
- 8. Click <u>Submit Order</u>. The next screen will display the dates and items you ordered as well as "order total". Please verify that everything is correct.
- 9. Click <u>Confirm and Pay</u>. This takes you to <u>Make a Payment</u> where you will select either <u>bank account</u> or <u>credit card</u>. (Please note that if you pay by credit card, there will be a small processing fee that will be added to your amount due. However, if you pay with checking or savings, no processing fee will apply.)
- 10. Input checking, savings or credit card (VISA, Master card, American Express or Discover) information. If you don't care to save your account information for further use, please remove the checkmark from the box and click continue.
- 11. Please verify that the payment information is correct. YOU MUST CLICK <u>AUTHORIZE PAYMENT</u> to complete the payment process. Once completed you will see "Your order has been successfully completed", then you will receive an email confirmation. If you do not receive a confirmation the order may not have completed successfully. If your order was completed, then the items ordered will show in blue, anything not completed would show in red.

## **PLEASE NOTE:**

- There is <u>no credit</u> for missed lunches for any absence, so please check all calendars for field trips, school events, family vacations, etc. before placing your order.
- Preschool and Transitional Kindergarten are required to have milk with their lunch.
- Your lunch items are NOT processed until you complete and submit payment ONLINE. If you do not complete the payment
  process your child will not show on my reports as needing a lunch and/or milk/juice.

Thank you in advance for your support of the cafeteria. Please let us know if you have any questions.

In His Service.

Cara Harrison
Cafeteria Director